# How Albaraka Türk Streamlined Secure File Management with FileOrbis

### **Summary**

Albaraka Türk leveraged FileOrbis to overcome challenges in file managing and access authorizations across departments. By automating permissions, removing storage quotas, and enabling secure sharing, FileOrbis has allowed Albaraka to streamline operations, enhance data security, and shift IT resources to more strategic initiatives. This partnership has not only met regulatory and compliance needs but also improved user satisfaction with seamless, flexible access.

"FileOrbis empowered our departments to manage their files autonomously, allowing IT to focus on more valuable initiatives."

#### Nuh Coşkun Yağmur, **Project and Business Development** Manager at AlbarakaTech Global



#### **Customer Details**



Company

Albaraka Türk Participation Bank



**Industry** 

**Banking** 



**Employees** 

1,000 - 5,000



## **Company Overview**



Founded in 1984, Albaraka Türk is a pioneering interest-free financial institution in Turkey, operating under the Albaraka Group across 17 countries. With its longstanding commitment to participation banking, Albaraka Türk has established itself as a trusted banking leader.

To keep up with rapid advancements in digital banking, AlbarakaTech Global—the bank's IT and technology services division—was launched in 2019. Serving both Albaraka Türk and other financial institutions, AlbarakaTech Global delivers comprehensive IT solutions, from advanced Al-driven applications to project management and consulting services, positioning Albaraka as an innovator in financial technology.

### **Challenges**

Albaraka faced significant obstacles in managing file access across departments, which impacted productivity, security, and compliance. The primary challenges included:



Complex Authorization Processes: Manually managing file access requests and permissions for employees moving between departments was cumbersome and left room for errors, potentially risking unauthorized access.



**Storage Quota Limitations:** The previous system imposed restrictive file storage quotas, limiting flexibility for users in collaborative public folders.



**Manual IT Workload:** IT was responsible for tasks like updating file permissions during departmental changes or employee exits, which reduced their capacity to focus on more strategic initiatives.



### **Solution and Benefits**

FileOrbis provided an automated, secure file management solution tailored to Albaraka's needs:

- Automated Access Management: FileOrbis automated authorization assignments based on employee roles and departmental movements, freeing IT from repetitive, manual tasks.
- Unlimited Public Folder Access: The removal of quota restrictions on public folders enabled more flexible collaboration across teams, enhancing productivity.
- Self-Managed Sharing Controls: FileOrbis introduced user-friendly features that allowed employees to set file-sharing parameters, such as access level, sharing duration, and password protection, providing a higher level of security and flexibility.

#### **Benefits**

- Operational Efficiency: File management was transferred from IT to the respective business units, allowing IT to focus on strategic projects and value-added tasks.
- Improved Data Security: Users can securely share files across departments with controlled access, reducing the risk of unauthorized data exposure.
- User Adoption: Despite an initial adjustment period, users quickly embraced FileOrbis, appreciating the ease of secure, self-managed file access and sharing.

#### Conclusion

FileOrbis has transformed Albaraka's approach to file management by offering a secure, flexible, and automated solution that meets regulatory standards and supports Albaraka's commitment to data security and operational efficiency.

With FileOrbis, Albaraka continues to set a benchmark in secure collaboration, delivering seamless access across the organization and enhancing both productivity and compliance.

For more information, request a demo

fileorbis.com @fileorbis

Building 16, 240-241 Dubai Internet City, Dubai, UAE

**1** +971 43 390164

info@fileorbis.com

